



William MacDonald

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EDUCATION

University of Luxembourg, Luxembourg 2021 (expected)
Master in Logistics and Supply Chain Management
incl. *Massachusetts Institute of Technology* (MIT) SCALE Certificate

University of Notre Dame, USA 2013 - 2015
Master of Business Administration (MBA)
Concentration: Business Analytics

University of North Carolina, USA 2000 - 2004
Bachelors in Philosophy and Sociology (Double Major)

EXPERIENCE

Amazon.com, Luxembourg 2018 - 2020
Sr. Program Manager – AMZL Planning

- Built AMZL Staffing Planning model for determining optimal staffing at 100+ last mile delivery stations throughout the EU. Developed KPIs and dashboard to validate compliance and identify opportunities. Staffing plans and results reviewed weekly with VP. Results included monthly absenteeism reduction of 17% (-24% on peak operations days) and 13% reduction in unplanned churn. Additional responsibilities and projects on LinkedIn.

International Paper, USA 2015 - 2018
Sr. S&OP Manager – Cellulose Fibers

- Managed S&OP process for proprietary cellulose fiber absorbents product with \$300MM annual sales to tier 1 FMCG customers. System of two production facilities (one US, one EU) and 40+ global customer locations. Additional responsibilities and projects on LinkedIn.

PTV AG, USA 2008 - 2013
Sr. Project Manager – Transportation Planning

- Primary client contact and resource manager for transportation planning projects. Typical scope of \$1MM-\$5MM budget, 15-30 FTE, and 6-month duration. Achieved top operating margin among peers. Additional responsibilities and projects on LinkedIn.

ADDITIONAL INFORMATION & SKILLS

Languages: English

IT skills: Excel (PowerPivot, VBA, Macros, etc.), SQL, Python, Tableau, Power BI

Interests:

- Certified PMP (PMI Project Management Professional)
- Certified CFA Level I (Certified Financial Analyst L1)
- Certified CSCP (APICS Certified Supply Chain Professional)
- Certified CPIM (APICS Certified in Production & Inventory Management)
- Certified Tableau Desktop Specialist
- Certified Microsoft Power BI
- Certified Oracle SQL